## John McGee

Linux | Infrastructure & Platform Engineering Ferndale, MI 48220 | contact@johnmcgee.net | (586) 244-2190

Accomplished Linux and Unix Systems Administrator with over 20 years of experience in system design, deployment, automation, and support. Recognized for strong communication skills, technical leadership, and fostering effective collaboration with customers and teams across all stages of implementation and support life cycles. Brings extensive expertise in platform and infrastructure support, driven by a commitment to continuous improvement, innovation, and technical excellence.

## Experience

Senior Unix Administrator, Xcel Energy (Jan 2023 - Jan 2025) - Minneapolis, MN

- Enhanced Linux OS imaging processes with VMware Aria and migrated configuration management to Ansible, reducing imaging time to less than 10% of the previous methods.
- Directed OS and application data initiatives during enterprise-wide NetApp and Pure storage migrations, developing Bash and Ansible automation tools to reduce downtime from hours to minutes.
- Implemented Red Hat Satellite and established patching workflows for Linux environments.
- Maintained CIS security baselines, utilizing Ansible playbooks to automate system hardening.
- Installed, upgraded, and maintained RHEL and AIX systems in secure, compliance-driven environments.
- Performed maintenance and troubleshooting on Docker deployed applications to ensure optimal performance and reliability.

Senior Linux Engineer, NTT Managed Services (Nov 2012 - Sep 2022) - Southfield, MI

- Collaborated with teams and customers to scale resources and optimize OS systems for SAP, HANA, Oracle, and PeopleSoft environments.
- Designed and built environments for automotive, financial, medical, and government sectors. Tasked with creating processes and automation scripts that ensured compliance with FTI, HIPAA, and ITAR regulations.
- Managed over 2000 server deployments across VMware, Oracle PCA, Oracle Cloud Instance and Azure, including building, migrating, and troubleshooting systems.
- Planned and documented disaster recovery exercises to ensure business continuity. Created automated processes that reduced downtime by up to 50%.
- Led deployment and standardization of FreeIPA for multi-tenant authentication. Automated OpenLDAP to FreeIPA user migration, accelerating deployment and eliminating errors.
- Standardized and deployed Linux-based NFS appliances for both storage and backup solutions.
- Deployed and managed infrastructure services, including logging servers, ELK Stack, HAProxy, and Postfix.
- Automated the installation of observability tools (Filebeat, Metricbeat, Fluent Bit) with Ansible, ensuring consistent integration and eliminating manual configurations.
- Utilized GitLab's CI/CD workflow to automate the configuration and deployment of Red Hat Linux imaging templates.
- Built bare-metal clustered environments for high performance and high availability.
- Resolved hardware and firmware issues in collaboration with support vendors.
- Developed Ansible playbooks and Puppet modules and maintained configurations in Git.
- Trained and mentored junior engineers on tools, processes, and best practices.

System Administrator, NetExpress (2000 - 2007) - Clinton Township, MI

Created a custom customer database and internal ticketing system developed with PHP and MySQL. Deployed and maintained OpenBSD email proxy servers to filter email in an Exchange environment. Additionally, managed a Remote Access Server for dial-up internet customers, and deployed ISDN and wireless setups for remote internet connectivity.

Technical Support, A+ Computers (1998 - 2000) - Sterling Heights, MI

Built, upgraded, and maintained new system builds. Troubleshooted and repaired systems both inperson and remotely. Provided technical support and assisted with floor sales.

## Skills

Operating Systems: Red Hat Enterprise Linux, Debian Linux, RouterOS, FreeBSD Cloud Platforms: Azure, Oracle Cloud Instance Automation & Configuration: Ansible, Puppet, GitLab CI/CD, Bash Virtualization & Containers: VMware ESXi, KVM, Podman, Docker, Oracle PCA Storage & Backup: ZFS, NFS, Samba, Rubrik Infrastructure: DNS, FreeIPA, Satellite, Postfix, High Availability Clustering Application Services: Nginx, Apache, Tomcat, Caddy